

GOVERNING BODY

LEAD: Tonia Michaelides / Michael Chester	ATTACHMENT:	E
REPORT AUTHOR: Michael Chester	AGENDA ITEM: 8	
RECOMMENDATION: The Governing Body is asked to: 1. Note progress. 2. Restate its commitment to Innovation and Continuous Improvement	GOVERNING BODY MEETING DATE: 5 th November 2013	

Kingston CCG Innovation Strategy

This is a progress report on the Innovation strategy proposal that was adopted at the September GB meeting. The approach I have taken to refine the continuous improvement innovation strategy is to continuously engage staff in its design and evolution.

To date (15.00 hrs 24.10.13) fifty-six colleagues from Kingston CCG, Adult Social Care and Public Health have completed an innovation questionnaire. This is a reasonable sample that appears to show:

1. There is a strong agreement that innovation is important to our success (90% rated the importance of innovation as 7 or more).
2. There is significant potential for Improvement through innovation (on average members of staff have an Improvement Idea once a week).
3. The main obstacle to individuals turning their ideas into action are lack of time and active support. Only 7% indicated that lack of money is the obstacle.
4. The 168 free text comments provide a rich insight into what the team think we should do to get the best out of our potential. Further work is needed to analyse this data.

The results are very encouraging and confirm there is an appetite for developing an innovation and continuous improvement culture across the three staff groups.

The GB can have an immediate effect by demonstrating its commitment in clear terms.

I will now extend the engagement process to the wider CCG and patient forum.

Given that lack of money does not seem to be a significant obstacle to innovation it seems sensible to defer decisions relating to an innovation budget.

KEY SECTIONS FOR PARTICULAR NOTE:**RECOMMENDATIONS:**

1. Note progress.
2. Restate the GB's commitment to Innovation and Continuous Improvement

RISKS IDENTIFIED:

None

FINANCIAL IMPLICATIONS:

None

GOVERNING BODY OBJECTIVES for 2013/14:

Please indicate below all the domains which the paper provides evidence for:

- Domain One:** A strong clinical focus and multi professional focus which brings real added value
- Domain Two:** Meaningful engagement with patients, carers and their communities
- Domain Three:** Clear and credible plans which continue to deliver the QIPP challenge within financial resources, in line with national requirements (including outcomes) and the local joint health and wellbeing strategy
- Domain Four:** Proper constitutional and governance arrangements, with the capacity and capability to deliver all their duties and responsibilities, including financial control, as well as effectively commission all the services for which they are responsible.
- Domain Five:** Collaborative arrangements for commissioning with other CCGs, local authorities and NHS England as well as the appropriate external commissioning support
- Domain Six:** Great leaders who individually and collectively can make a real difference

EQUALITY IMPACT ASSESSMENT:

None, but EI assessments will be a requirement in project applications.

PRIVACY IMPACT ASSESSMENT:

N/A

Please indicate whether any engagement has been carried out regarding this service change. (tick appropriate box)

 Yes **No**

**Kingston Clinical Commissioning Group
Board Objectives for 2013/14**

Set out below are a set of objectives for the CCG Board. The format is based on the 6 authorisation domains. Within each domain there are a small number of mission critical key objectives where the Board should collectively focus the majority of its attention.

Domain one: a strong clinical and multi-professional focus which brings real added value.

- Continued development of the role and function of the Council of Members.
- Clinicians leading service change.

Domain two: meaningful engagement with patients, carers and their communities.

- Genuinely involve patients in service design and evolution.
- Engagement with Healthwatch.

Domain three: clear and credible plans which continue to deliver the QIPP challenge within financial resources, in line with national requirements (including outcomes) and the local joint health and wellbeing strategy.

- Delivery of the 2013/14 financial and service plans.
- Delivery of the National Outcomes Framework.
- Innovation.

Domain four: proper constitutional and governance arrangements, with the capacity and capability to deliver all their duties and responsibilities, including financial control, as well as effectively commission all the services for which they are responsible.

- Effective arrangements for oversight of the quality and safety of commissioned services.
- Compliance with statutory duties.

Domain five: collaborative arrangements for commissioning with other CCGs, local authorities and the NHS England as well as the appropriate external commissioning support.

- Integrated commissioning of services with RBK.
- Effective discharge of our lead commissioning arrangements with Kingston Hospital NHS Trust, South West London and ST Georges NHS trust and Your Healthcare CIC.
- Primary Care development.
- Better Services, Better Value

Domain six: great leaders who individually and collectively can make a real difference.

- Board development.
- Commissioning staff development.

KINGSTON CCG MISSION & VALUES

We are passionate about your health, compassionate about your care

Our task is to:

- help you stay as healthy as possible
- support you in looking after yourself when you are well and when you are not
- make sure the right services are available if you become unwell, and for those services to be safe, effective and provide the good experience you deserve
- listen to you, involve you and be influenced by you
- work with you to continuously improve:
 - o the health and wellbeing of people in Kingston
 - o the support that's available to help people look after themselves
 - o the quality of local health services
- work with you to reduce inequalities in health across Kingston
- become recognised and respected as the leader of the health care system in Kingston

We value:

- healthier lives for people in Kingston
- getting the best possible health improvement and health care for people in Kingston
- health services for local people, shaped by local people
- you being able to say, I'm heard, I'm healthier, I'm cared for

We plan to achieve this by:

- targeting the causes of ill health and premature death
- improving the quality, safety and responsiveness of services
- ensuring good quality health services are available and accessible in a timely way
- developing services across health and social care

We will measure how well we do by:

- your feedback on the services you use
- the improvement in health and life expectancy across Kingston
- the reduction in the health gap between affluent and more disadvantaged areas and people